



Suite T113 – T114, 3rd Floor, Centrepoint, Lebuh Bandar Utama Bandar Utama, 47800 Petaling Jaya, Selangor Darul Ehsan

Tel: 03-7726 2678 Fax: 03-7727 9737 Website: www.iverson.com.my

Course Outline :: OUT163i ::

Module Title: Microsoft Outlook 2016 Intermediate

Duration: 1 Day

Class Overview

This Intermediate Microsoft Outlook 2016 training class is meant for students who want to advance their skill set by learning to work with structured mailbox, contacts and calendar. Students will also scheduling meeting and appointments.

Target Audience

Students who have basic skills with Microsoft Outlook 2016 who want to learn intermediate-level skills or students who want to learn the topics covered in this course in the 2016 interface.

Module 1: Advance E-mail Task

Compose a Message

- Set a Priority
- Mark as Private
- Quick Parts
- Change Text Formats

Add an Attachment

• Set an Attachment Reminder

Add Voting Options

Check Spelling and Grammar

Using Smart Lookup

Format Text

Apply a Style

Insert a Hyperlink or Image in a Message

Send a Message

• Request a Read Receipt

Module 1: Working with People

Opening the People Folder

Creating a New Contact

Marking a Contact as a Favorite

Changing the Contact View

Creating a Contact Group





Suite T113 – T114, 3rd Floor, Centrepoint, Lebuh Bandar Utama Bandar Utama, 47800 Petaling Jaya, Selangor Darul Ehsan

Tel: 03-7726 2678 Fax: 03-7727 9737 Website: www.iverson.com.my

Course Outline :: OUT163i ::

Module 2: Using Conversations

Understanding Conversations
Expanding and Collapsing Conversations
Viewing Conversation Messages
Turning Conversations On or Off
Cleaning Up a Folder or Conversation
Ignoring a Conversation

Module 3: Getting Organized

Creating Folders
Moving Items into Folders
Categorizing Items
Using Search
Using Filter
Handling Junk Mail

Module 4: Using Quick Steps

Using Default Quick Steps
Creating New Quick Steps
Deleting Quick Steps
Resetting Quick Steps

Module 5: Using the Favorites List

Adding Folders to the Favorites List Changing the Order of Favorite Folders Removing a Folder from the Favorites List Enabling and Disabling the Favorites List

Module 6: Using Search Folders

Creating Default Search Folders
Creating Custom Search Folders
Using Search Folders
Modifying Search Folders
Deleting Search Folders

Module 7: Using Categories

Configuring Categories
Using Quick Click
Using Categories in a View





Suite T113 – T114, 3rd Floor, Centrepoint, Lebuh Bandar Utama Bandar Utama, 47800 Petaling Jaya, Selangor Darul Ehsan

Tel: 03-7726 2678 Fax: 03-7727 9737 Website: www.iverson.com.my

Course Outline :: OUT163i ::

Creating Category Search Folders

Module 8: Scheduling Meetings

Creating a Meeting Request
Using the Scheduling Assistant
Using the Room Finder and Sending a Meeting Request
Responding to a Meeting Request
Tracking Responses
Managing Attendees
Cancelling a Meeting