

Module Title : Professional Scrum Master (PSM) Training

Duration : 2 days

Overview

The **Professional Scrum Master (PSM)** course is the market leading Scrum Master training developed by Scrum.org and Ken Schwaber, co-creator of Scrum. After the class, students are eligible for the PSM I assessment certification. Passing the assessment will give you the industry recognized [PSM I certification](#). This certification will NEVER expire, and it makes you part of an elite community of 100,000+ PSM I badge holders.

PSM is the cutting-edge course for effective Scrum Masters and for anyone coaching a product development team toward increased efficiency and effectiveness. The course includes advanced thinking for servant-leadership and behavioral shifts. Throughout the course, students are challenged to think in terms of the Scrum principles to better understand what to do when returning to the workplace.

The PSM course is much more than just a set of slides and an instructor. In this course, students work on real-life cases with other classmates together as a team. This course is made up of discussions and hands-on exercises based upon real-life cases.

Included within the course costs: -

- Password to take the PSM I assessment - \$150
- 40% discount on the PSM II assessment - \$100
- 2nd attempt for PSM I assessment is free - \$150
- No renewal charges for certification

Teaching techniques

Complete hands-on workshop to deal with organizational challenges and implantation issues. Participants learn by doing and training facilitator focuses on individual and interaction than theory. Participants work in small teams to learn and play all the roles to understand importance of Scrum Team.

Who should attend?

The Professional Scrum Master course is for anyone involved in product development using the Scrum Framework. It is particularly beneficial for those people within an organization accountable for getting the most out of Scrum, including Scrum Masters, managers, and Scrum Team members.

Course Topics

Scrum theory and principles

Why does Scrum work? Which theoretical foundations and principles are there for? How does Scrum differ from traditional product development and why is it better for product development? In this section we experience the difference and benefits of Scrum.

The Scrum Framework

How is the Scrum theory implemented through time-boxes events, roles, rules and artifacts? How can these be used most effectively? We will experience why the Scrum framework is constructed as it is and how you as Scrum Master can effectively use Scrum to control risks and create maximum value.

Scrum Roles – Product Owner, Scrum Master and Development

Who supposed to be a good product owner? What Product Owner does in Scrum? Do they write story or maximize value? Why we need Scrum Master? Who decides Scrum Master for team? What's the meaning of Self-Organized Development Team? Is Self-organizing team good enough or we need self-managed team? Developers are cross-function or Development Team is cross-functional?

The Definition of Done & Acceptance Criteria

Are you able to deliver truly done product? What "DONE" means in Scrum and why it is important? Workshop focus differentiating DONE and UNDONE but also bring discussion about Technical Debts. Participants has to learn meaning of DONE increment by defining definition in workshop. Why not to have technical debt is critical to growing organization? How Acceptance Criteria is different than Definition of DONE?

Running a Scrum project

Learn by doing is focus here. Participants work in group like real scrum team. They learn by practicing Scrum on live project. Small Scrum team plays all roles, create artifacts to understand transparency and use events for inspection and adaption.

Working with people and teams

Since Scrum is a process framework and to make process works, organization has to work a lot in resolving people and team problem. There will be lot group discussions around certain challenges that majority of organization faces while adopting Scrum.

Scrum in your organization

It is more like assessment to understand what organizations do good or not so good while practicing Scrum. People identify areas that need further improvement to gain from Scrum.

The role of the Scrum Master

Good and empowered Scrum Master can bring positive change but change become difficult when change agent is not pragmatic. Workshop focus on empowering change agent with knowledge to facilitate change. Workshop covers topic

such as Coaching skills of Scrum Masters, Change Agent to facilitate change, Facilitator to help in getting rid of impediments, Servant Leader for organization, Process Owner to maintain Scrum practices.

Working with organizational challenges

Why change is hard and what can be done to make it real? What organizational changes needed to see real benefits of Scrum?

Course Objectives

Students are challenged to think within the Scrum Framework and the underlying values and principles to better understand what to do when returning to the workplace and facing complex decisions.

Have a clear understanding of the rules of Scrum through the empirical foundation of Scrum. Students can act as a Scrum Master for Scrum Teams as well as stakeholders from an in-depth understanding of servant-leadership. Effectively be able to start up Scrum or increase its effectiveness if already underway

MORE INFORMATION

The 2-day **Professional Scrum Master** course covers the principles and (empirical) process theory underpinning the Scrum Framework, and the role of the Scrum Master in it. This course is a combination of instruction and team-based exercises, and teaches what is at the heart of the Scrum and Agile movement.

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Scrum.org maintains the defined curriculum and materials taught by our 160+ Professional Scrum Trainers (PSTs) to assure consistency and quality for students worldwide.

PDU Credits



Students of Scrum.org courses are able to claim Project Management Institute (PMI) PDU credit: 14 PDUs after attending the two-day Professional Scrum Master (PSM). Please note that PMI PDUs are earned for course attendance and not for passing a Scrum.org assessment. Students can claim PDUs under PMI's "Education courses provided by other third-party providers" category. You can claim your PDUs online at <https://ccrs.pmi.org>